

On-Site Maintenance and Calibration

Pipettes

Benefits

- Quality certified for compliance at your site based on our DIN EN ISO 17025 accreditation
- Choice of DIN EN ISO 8655 or DAkkS* calibration certificate
- Independent of manufacturer's brand
- All test equipment necessary is provided and installed by Sartorius



Product Information

Pipettes are high-precision instruments that need regular maintenance and calibration. Having your pipette maintained at regular intervals will ensure the accuracy and precision of your pipette, extending its lifetime.

Our on-site calibration service has been accredited by an independent testing facility for compliance with DIN EN ISO 17025 and operates according to DIN EN ISO 8655. As a result, you will not need to send out your pipettes, which will be available within the shortest time right after calibration.

Maintenance and calibration covers the following services:

- All pipettes are individually and carefully cleaned.
- Complete maintenance is performed and, if necessary, small parts or those subject to wear will be automatically replaced up to €2 at no extra charge.
- Pipettes will be lubricated as part of our service package, which includes functional and leakage testing.
- Pipettes are calibrated according to your choice of DIN EN ISO 8655 or DIN EN ISO 17025.
- 10.1 (Fixed volume) means that 10 measurements are performed using one volume (100% of the nominal volume).
- 10.3 (Variable volume) means that 10 measurements are performed using three volumes (100%, 50% and 10% of the nominal volume).



* DAkkS = Government-appointed German accreditation body recognized throughout Europe and by the IAF, the world association of conformity assessment

Service Prerequisites

- Your pipette(s) must be decontaminated.
- A suitable room (such as a lab) must be available to install our mobile DIN EN ISO 17025 calibration laboratory

Requirements on the calibration room or lab at your site:

- Sufficient space available for installation of our calibration equipment and for performing calibration
- Climate-controlled environment with a constant temperature of 20-25°C
- Constant 50-60% relative humidity (an extra humidifier may be necessary)
- Vibration-free environment
- Suitable flooring

Optional Services

Services	Order No.
Precalibration of a single-channel pipette	84MMPA
Precalibration of a multichannel pipette	84MMPB
Accredited certificate (DIN EN ISO 17025) issued for a single-channel pipette	84CAPA
Accredited certificate (DIN EN ISO 17025) issued for a multichannel pipette	84CAPB
Inspection of your facilities for on-site pipette calibration services	84AJP
Travel and hotel accommodation expenses for our pipette team	84DPP
Technical equipment fee (flat rate) for on-site pipette services	84FPP

Precalibration services cover the following:

- Precalibration of your pipettes
- The number of measurements and volumes depend on the type of calibration service package you select.
- 4.1 (Fixed volume) means that 4 measurements are performed using one volume (100% of the nominal volume).
- 4.3 (Variable volume) means that 4 measurements are performed using three volumes (100%, 50% and 10% of the nominal volume).

For information on your local service contacts, please visit:
www.sartorius.com/contact/local-contact



◀▶ www.sartorius.com